



Letter of Authorization to Obtain Customer Service Records Only

Customer Name: St Augustine Ocean & Racquet Club	AT&T	Customer Account #:
Customer Full Address & Zip: Street Address: 880 A1A BEACH BLVD UNIT 6303 City: SAINT AUGUSTINE State/Province: FL Zip Code: 32080 Country: United States	AT&T Full Address & Zip: Name: BOSHAWN MACK Street Address: 10375 CENTURION PKWY N City: JACKSONVILLE State/Province: FL Zip Code: 32256 Country: United States Fax: 1231231234	Customer Contact: Tel. #: 9044615556 AT&T Contact: Tel. #: 9042104697 Email ID: mb3032@us.att.com
Master Customer No:		AE PID: 5VRM

1. I appoint AT&T as my agent to request Customer Service Records (CSRs) with the Local Exchange Company(s) (LEC) for analyzing Local Service. AT&T may request CSRs for all telephone lines associated with the main Billed Telephone Number(s) (BTNs) listed below or in the attachment. If this authorization does not specify the specific BTNs, this appointment shall extend to all service accounts for which customer appears as the customer of record.

2. This Appointment is applicable to the following location (Choose one)	Blanket LOA (For all locations in the United States)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
	Location Specific LOA (Specify applicable Billed Telephone Numbers and/or Working Telephone Numbers as attached)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

3. I certify that I am either the customer of record for these lines or that I am authorized by the customer of record to make this decision.

ORDERED BY CUSTOMER:		ACCEPTED BY AT&T:	
4. Signature:		8. Signature	
5. Printed Name:		9. Printed Name: eSign- BOSHAWN MACK	
6. Title:		10. Title:	
7. Date:		11. Date:	

This authorization shall continue in force unless and until revoked by the customer.



Customer Signature Page

Customer		AT&T	
St Augustine Ocean & Racquet Club Street Address: 880 A1A BEACH BLVD UNIT 6303 City: SAINT AUGUSTINE State/Province: FL Zip Code: 32080-4742 Country: USA		AT&T Corp.	
Customer Contact (for notices)		AT&T Contact (for notices)	
Name: barnara Jeannette Title: Contracts Manager Street Address: 461 A1A Beach blvd City: St augustine State/Province: FL Zip Code: 32080 Country: US Telephone: 9044615556 Fax: Email: bjeannette@sovereign-jacobs.com Customer Account Number or Master Account:		Street Address: 10375 CENTURION PKWY N City: JACKSONVILLE State/Province: FL Zip Code: 32256 Country: US With a copy to: AT&T Corp. One AT&T Way Bedminster, NJ 07921-0752 ATTN: Master Agreement Support Team Email: mast@att.com	
AT&T Solution Provider or Representative Information (if applicable)			
Name:	Company Name:		
Agent Street Address:	City:	State:	Zip Code:
Telephone:	Fax:	Email:	Agent Code:
			Country:

Customer signature serves as a signature of each document listed below. Edits to appended documents, as originally presented by AT&T, are rejected. Listed documents become effective upon AT&T's signature of all documents identified by Contract ID below.

Documents Appended:	Contract IDs:
MASTER AGREEMENT click here for details or http://serviceguide.att.com/masteragreement/	
AT&T MANAGED INTERNET SERVICE PRICING SCHEDULE Contract ID 8789322_v1.pdf	8789322
AT&T IP FLEXIBLE REACH PRICING SCHEDULE Contract ID 8789323_v1.pdf	8789323

If Customer is purchasing Voice Over IP services, the following additional language applies:

The undersigned, on behalf of Customer, acknowledges that Customer has received and understands the advisories concerning the circumstances under which E911 service may not be available, as stated in the AT&T Business Voice over IP Services Service Guide found at http://serviceguidenew.att.com/sg_flashPlayerPage/BVOIP. Such circumstances include, but are not limited to, relocation of the end user's CPE, use of a non-native or virtual telephone number, failure in the broadband connection, loss of electrical power, and delays that may occur in updating the Customer's location in the automatic location information database.

Customer (by its authorized representative)	AT&T (by its authorized representative)
By:	By:
Name:	Name:
Title:	Title:
Date:	Date:



**AT&T MANAGED INTERNET SERVICE
 PRICING SCHEDULE**

Customer	AT&T
St Augustine Ocean & Racquet Club Street Address: 880 A1A BEACH BLVD UNIT 6303 City: SAINT AUGUSTINE State/Province : FL Zip Code: 32080 Country: United States	AT&T Corp.
Customer Contact (for Notices)	AT&T Sales Contact Information and for Contract Notices <input type="checkbox"/> Primary AT&T Contact
Name: barnara Jeannette Title: Contracts Manager Street Address: 461 A1A Beach blvd City: St augustine State/Province: FL Zip Code: 32080 Country: United States Telephone: 9044615556 Fax: Email: bjeannette@sovereign-jacobs.com Customer Account Number or Master Account Number: 1-5ZG2-3555	Name: BOSHAWN MACK Street Address: 10375 CENTURION PKWY N City: JACKSONVILLE State/Province: FL Zip Code: 32256 Country: United States Telephone: 9042104697 Fax: 1231231234 Email: mb3032@us.att.com Sales/Branch Manager: Sam Colegrove SCVP Name: ANGELA MUNIZ RUTHERFORD Sales Strata: Retail Sales Region: US-SOUTHEAST <u>With a copy to:</u> AT&T Corp. One AT&T Way Bedminster, NJ 07921-0752 ATTN: Master Agreement Support Team Email: mast@att.com
AT&T Solution Provider or Representative Information (if applicable) <input type="checkbox"/>	
Name1: Company Name: Agent Street Address: City: State: Zip Code: Country: Telephone: Fax: Email: Agent Code	

This Pricing Schedule is part of the Agreement between AT&T and Customer referenced above.

Customer (by its authorized representative)	AT&T (by its authorized representative)
By: _____	By: _____
Name: _____	Name: _____
Title: _____	Title: _____
Date: _____	Date: _____

*Signature Not Required on this Page - Refer to
 Customer Signature Page Contract ID 8789325*

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AT&T and Customer Confidential Information

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 ASAP!

**AT&T MANAGED INTERNET SERVICE
PRICING SCHEDULE**

1. SERVICES

Service	Service Publication Location
AT&T Managed Internet Service (MIS)	http://serviceguidenew.att.com/sg_flashPlayerPage/MIS (see MIS Express)
AT&T Bandwidth Services	http://serviceguidenew.att.com/sg_flashPlayerPage/BWS

2. PRICING SCHEDULE TERM AND EFFECTIVE DATES

Pricing Schedule Term	36 months
Pricing Schedule Term Start Date	Effective Date of this Pricing Schedule
Effective Date of Rates and Discounts	Effective Date of this Pricing Schedule

3. MINIMUM PAYMENT PERIOD

Service Components	Percent of Monthly Service Fees Due Upon Termination Prior to Completion of Minimum Payment Period	Minimum Payment Period per Service Component
All Service Components	50%	Longer of 12 months or until the end of the Pricing Schedule Term

4. GRANDFATHERING AND WITHDRAWAL

Availability of Service Components is subject to grandfathering and withdrawal per the Service Guide.

5. RATES**Section I: AT&T Managed Internet Service****Table 1: MIS Self – Installation**

Discount: 100 %

MIS Speed	Undiscounted MIS	Undiscounted MIS w/ Managed Router	Undiscounted MIS w/ Virtual Router
Ethernet	\$1,500	\$1,500**	\$0.00

**Pricing available for MIS speeds of 100 Mbps and below and with electrical interfaces only.

Table 2: On-Site Installation

Discount: 50 %

MIS Speed	Undiscounted MIS w/ Managed Router Only
Ethernet	\$1,500

AT&T and Customer Confidential Information

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**AT&T MANAGED INTERNET SERVICE
 PRICING SCHEDULE**

Table 3: Flat Rate and Flexible Bandwidth Billing Option – Ethernet

Available bandwidth levels are subject to qualification at time of each order and may vary for MIS ports/access ordered with or without the MIS on Demand option.

Bandwidth	Discounted Ethernet Access Monthly Fee	Minimum Bandwidth Commitment		Undiscounted Incremental Usage Fee Per Mbps
		Undiscounted MIS with Customer Router Monthly Fee	Undiscounted MIS with AT&T Managed Router Monthly Fee	
2 Mbps	\$400.00	\$260.00	\$388.00	\$355.00
4 Mbps	\$400.00	\$262.00	\$390.00	\$325.00
5 Mbps	\$400.00	\$263.00	\$391.00	\$270.00
8 Mbps	\$400.00	\$266.00	\$394.00	\$235.00
10 Mbps	\$400.00	\$268.00	\$396.00	\$198.00
20 Mbps	\$420.00	\$449.00	\$577.00	\$144.25
50 Mbps	\$524.00	\$813.00	\$955.00	\$95.50
100 Mbps	\$604.00	\$1,400.00	\$1,555.00	\$77.75
150 Mbps	\$610.00	\$1,800.00	\$1,965.00	\$65.50
250 Mbps	\$900.00	\$2,150.00	\$2,240.00	\$44.80
400 Mbps	\$1,100.00	\$2,700.00	\$3,380.00	\$42.25
500 Mbps	\$1,100.00	\$3,500.00	\$4,325.00	\$43.25
600 Mbps	\$1,100.00	\$4,096.00	\$4,840.00	\$40.33
1000 Mbps	\$1,400.00	\$4,505.00	\$5,620.00	\$28.10
Discount:		83 %	83 %	100 %

Table 4: Class Of Service Option - Flexible Bandwidth Billing Option - Monthly Service Fees

The Class of Service option is not available for MIS ports/access ordered with the MIS on Demand option.

Discount: 0 %

Speed	Undiscounted MIS with or without Managed Router Monthly Service Fee*
9.01 to 10.0 Mbps	\$825
15.01 - 20.0 Mbps	\$1,325
45.01 – 155 Mbps	\$5,000
200 - 250 Mbps	\$5,400

*Applies to MIS Express Only and Charges waived for Sites with AT&T BVoIP Service

Table 5: Class Of Service Option - Installation Fees

Discount: 0 %

Class of Service Undiscounted Installation Fee*	\$1,000
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*Charges waived for Sites with AT&T BVoIP Service

Section II: Additional Service Fees

Moving Fee (during hours)	\$1,000 per location
Additional Moving Fee (outside standard operating hours –	Additional \$500 per location

AT&T and Customer Confidential Information

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**AT&T MANAGED INTERNET SERVICE
 PRICING SCHEDULE**

8:00 a.m. to 5:00 p.m. Monday through Friday)
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Section III: AT&T Business in a Box®

AT&T Business in a Box® is not available for MIS ports/access ordered with the MIS on Demand option.

Discount: 100 %

Option	Undiscounted Monthly Service Charge*
Base Unit NextGen†	\$75.00
Base Unit 12 Port	\$75.00
8 Port Analog Module Add-On	\$40.00

* Pricing also applies to Service locations in Alaska

† Feature expected to be available starting 4Q 2016. Refer to Service Guide for availability.

Discount: 0 %

Per Site / Per Occurrence during Standard Business Hours (Monday- Friday, 8:00 am- 5:00 pm, local time)	Undiscounted Service Charge List Price*
Move, Addition, Change to Service	\$260.00
Delete Service	\$500.00

* Pricing also applies to Service locations in Alaska

Class Of Service Option - when ordered with AT&T BVoIP Services only

Discount: 100%

Class of Service Undiscounted Monthly Service Fee	\$225*
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* Pricing also applies to Service locations in Alaska

Section IV: AT&T Wi-Fi Enterprise:

AT&T Wi-Fi Enterprise per AP per month Rate (Net Rate)*	\$30.00
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*Include 1-2 Aps, AT&T owned self standing, self-install

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**AT&T IP FLEXIBLE REACH
 PRICING SCHEDULE**

Customer	AT&T
St Augustine Ocean & Racquet Club Street Address: 880 A1A BEACH BLVD UNIT 6303 City: SAINT AUGUSTINE State/Province: FL Zip Code: 32080 Country: United States	AT&T Corp.
Customer Contact (for notices)	AT&T Sales Contact Information and for Contract Notices <input type="checkbox"/> Primary AT&T Contact
Name: barnara Jeannette Title: Contracts Manager Street Address: 461 A1A Beach blvd City: St augustine State/Province: FL Zip Code: 32080 Country: United States Telephone: 9044615556 Fax: Email: bjeannette@sovereign-jacobs.com Customer Account Number or Master Account Number: 1-5ZG2-3555	Name: BOSHAWN MACK Street Address: 10375 CENTURION PKWY N City: JACKSONVILLE State/Province: FL Zip Code: 32256 Country: United States Telephone: 9042104697 Fax: 1231231234 Email: mb3032@us.att.com Sales/Branch Manager: Sam Colegrove SCVP Name: ANGELA MUNIZ RUTHERFORD Sales Strata: Retail Sales Region: US-SOUTHEAST With a copy to: AT&T Corp. One AT&T Way Bedminster, NJ 07921-0752 ATTN: Master Agreement Support Team Email: mast@att.com
AT&T Solution Provider or Representative Information (if applicable) <input type="checkbox"/>	
Name: Company Name: Agent Street Address: City: State: Zip Code: Country: Telephone: Fax: Email: Agent Code	

This Pricing Schedule is part of the Agreement between AT&T and Customer referenced above. The Rates in this Pricing Schedule apply only to the Services ordered at the Site(s) identified in Customer's associated MIS Express Pricing Schedule and shall not apply to orders for Service at any other Customer locations.

The undersigned, on behalf of Customer, acknowledges that Customer has received and understands the advisories concerning the circumstances under which E911 service may not be available, as stated in the AT&T Business Voice over IP Services Service Guide found at http://serviceguidenew.att.com/sg_flashPlayerPage/BVOIP. Such circumstances include, but are not limited to, relocation of the end user's CPE, use of a non-native or virtual telephone number, failure in the broadband connection, loss of electrical power, and delays that may occur in updating the Customer's location in the automatic location information database.

Customer (by its authorized representative)	AT&T (by its authorized representative)
By: _____ Name: _____ Title: _____ Date: _____	By: _____ Name: _____ Title: _____ Date: _____

Signature Not Required on this Page - Refer to Customer Signature Page Contract ID 8789325

Signature Not Required on this Page - Refer to Customer Signature Page Contract ID 8789325



**AT&T IP FLEXIBLE REACH
 PRICING SCHEDULE**

1. SERVICES

Service	Service Publication Location
AT&T IP Flexible Reach	http://serviceguidenew.att.com/sg_flashPlayerPage/BVOIP

2. PRICING SCHEDULE TERM AND EFFECTIVE DATES

Pricing Schedule Term	36
Pricing Schedule Term Start Date	Effective Date of this Pricing Schedule
Effective Date of Rates and Discounts	Effective Date of this Pricing Schedule

3. MINIMUM PAYMENT PERIOD

Service Components	Percent of Monthly Service Fees Due Upon Termination Prior to Completion of Minimum Payment Period	Minimum Payment Period per Service Component
All Service Components	50%	Longer of 12 months or until the end of the Pricing Schedule Term

4. ADDITIONAL TERMS

Section I. Grandfathering and Withdrawal

Availability of Service Components is subject to grandfathering and withdrawal per the Service Guide.

Section II. White Pages, Yellow Pages, Directory Assistance

White Pages, Yellow Pages and Directory Assistance database listings are subject to (1) rules, regulations, guidelines and requirements of Business Directory Publishers and Directory Assistance providers, including but not limited to AT&T Affiliates, relating to the information which may, may not or must be included in listings, and (2) federal, state and local laws, ordinances and regulations, including those relating to deceptive practices and deceptive advertising. Customer (not AT&T) is solely responsible for complying with (1) and (2). If Customer supplies information to AT&T that, according to the Business Directory Publisher or Directory Assistance provider or otherwise, violates (1) or does or may violate (2), Customer understands that its listing information may, without advance notice, be rejected or removed from White Pages, Yellow Pages and Directory Assistance databases, and Customer will indemnify and hold AT&T and its Affiliates harmless from any and all losses, liability, damages, fines, claims, costs or expenses (including attorneys' fees) of any kind, suffered by AT&T, by any AT&T Affiliate, by Customer or by any third party as a result of Customer's breach of its obligation.



**AT&T IP FLEXIBLE REACH
 PRICING SCHEDULE**

5. DISCOUNTS

Section I: Calling Plan Charges

Calling Plan B (IP Local and IP Long Distance)		
Item	Type of Charge	Calling Plan Discount
Calling Plan Setup Fee	OTC per Site	100 %
Calling Plan Charge*	MRC, per Concurrent Call	20 %
Telephone Number Charge	MRC, per Number	0 %

Calling Plan C (IP Local and IP Long Distance Bundle)		
Item	Type of Charge	Calling Plan Discount
Calling Plan Setup Fee	OTC per Site	100 %
Calling Plan Charge	MRC, per Concurrent Call	81 %
Telephone Number Charge	MRC, per Number	0 %

Section II: Off-Net Calling Charges

Common Billable Elements		
Item	Type of Charge	Discount
US Off-Net Calling Charge (US Terminated Off-Net Calling Charge)	Per Usage	10 %
Non-US Terminated Off-Net Calling Charge – fixed	Per Usage	10 %
Non-US Terminated Off-Net Calling Charge - mobile	Per Usage	10 %

Section III: Additional Charges

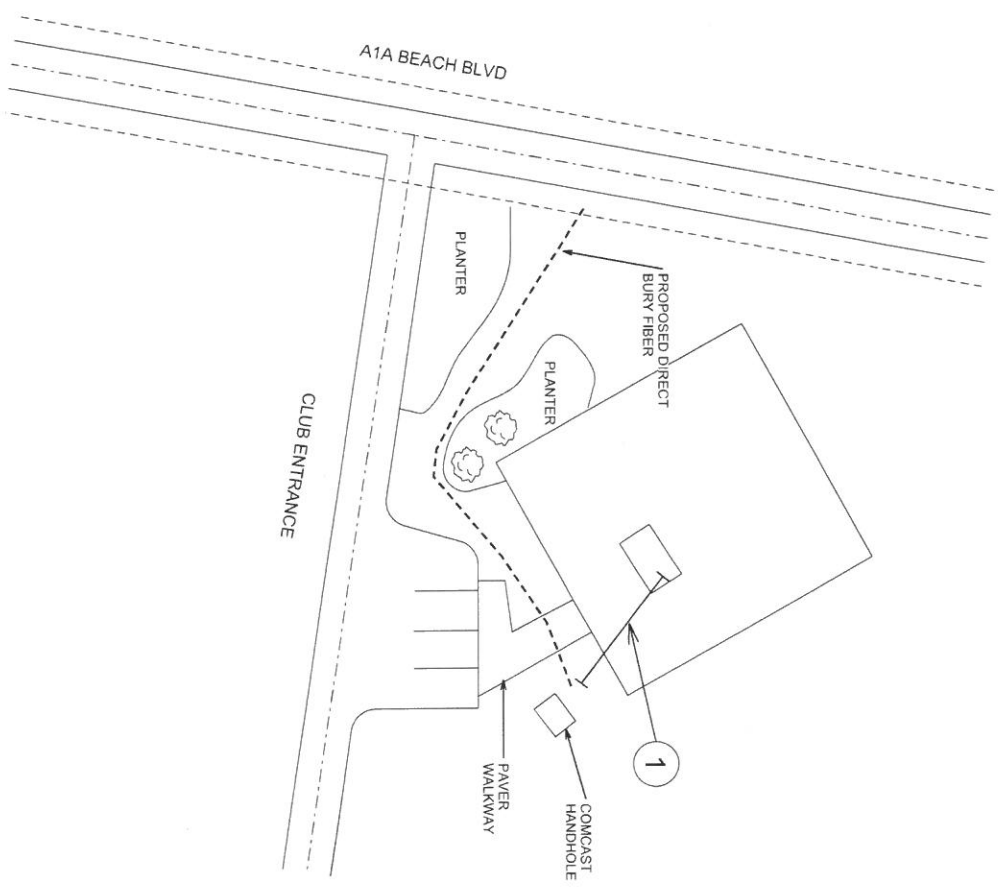
VoIP Module Card (applies only if AT&T MIS is the Underlying Transport Service, and Customer is using a TDM PBX)		
Item	Type of Charge	Discount
VoIP Module Card (if applicable)	MRC, per Concurrent Call (where the list price will vary by number of Concurrent Calls)	100 %

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LCON:
 LAURA KELLEY
 904-471-0932
 JEANETTE BARNARA
 904-461-5556

ASE - ST. AUGUSTINE OCEAN & RACQUET CLUB
 880 A1A BEACH BLVD.
 ASR ID# NSN200303476

B/C NOTES:
 AS PART OF THE AT&T ENTRANCE FACILITY OFFER, AT&T PERSONNEL WILL PERFORM THE FOLLOWING:
 1) PROOF A PATH THROUGH EXISTING CONDUITS INTO THE BUILDING. IF THAT ATTEMPT IS UNSUCCESSFUL, AN ALTERNATE ENTRY PATH WILL HAVE TO BE DETERMINED. APPROX 75'+/-.
 2) CUSTOMER HAS SUFFICIENT BACKBOARD SPACE, POWER, AND GROUND AVAILABLE FOR ASE EQUIPMENT PLACEMENT.



SITE PLAN
 NOT TO SCALE

SITE VISIT:	HARBELL STATION 904-727-1548
GEO MGR:	DUANE REYNOLDS
Phone:	386-281-6954
Project:	880 A1A BEACH BLVD.
Project:	ATX/ST AUGUSTINE OCEAN & RACQUET CLUB
ASE No.:	NSN200303476
EWO No.:	83E40103N
SITE ID:	642813
ACAS No.:	AGIBZY
WC QLI:	STAGERS

DWG 1 OF 2

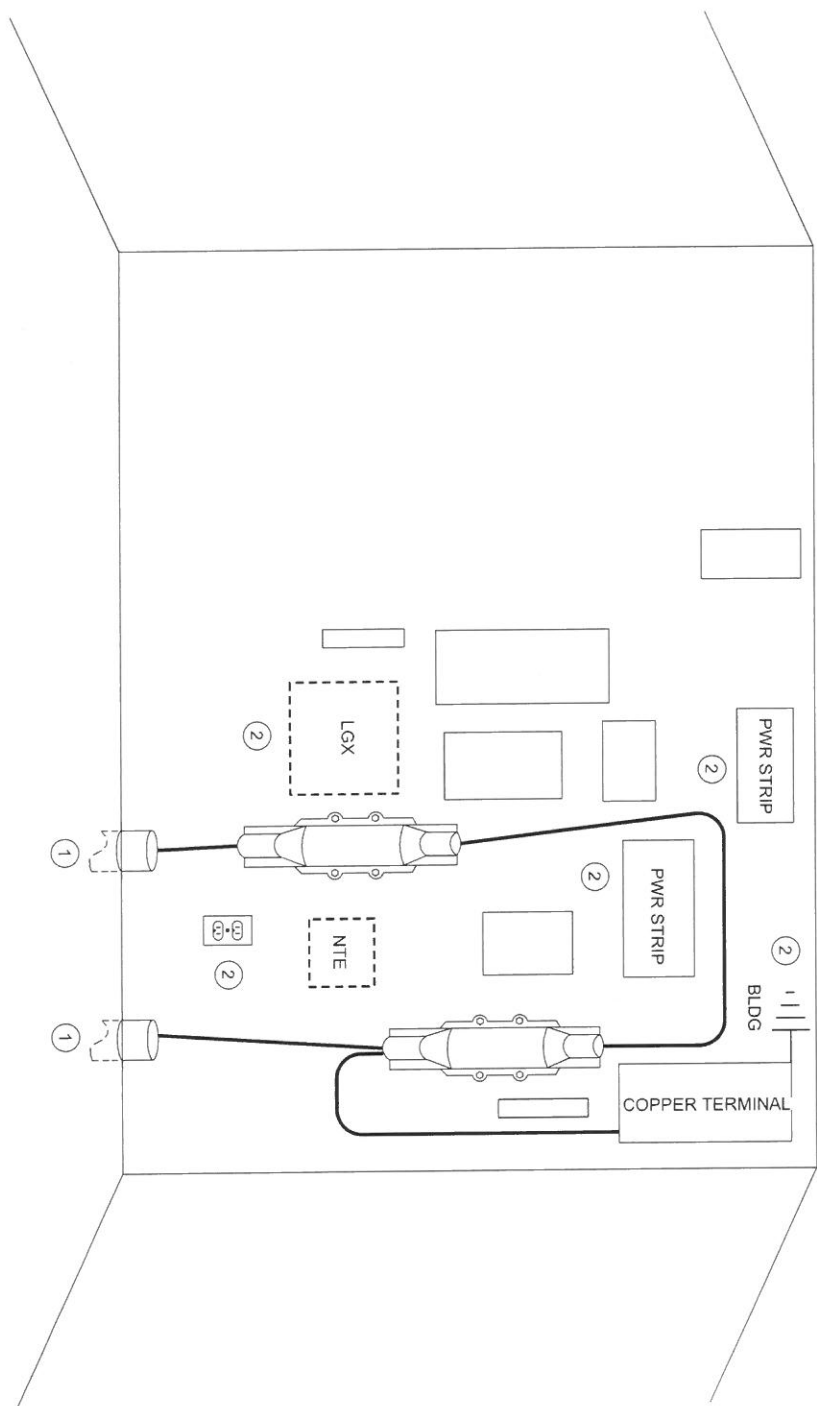


LCON:
 LAURA KELLEY
 904-471-0932
 JEANETTE BARNARA
 904-461-5556

ASE - ST. AUGUSTINE OCEAN & RACQUET CLUB
 880 A1A BEACH BLVD.
 ASR ID# NSN200303476

N/A

B/C NOTES:
 AS PART OF THE AT&T ENTRANCE FACILITY OFFER, AT&T PERSONNEL WILL
 PERFORM THE FOLLOWING:
 1) PROOF A PATH THROUGH EXISTING CONDUITS INTO THE BUILDING. IF THAT
 ATTEMPT IS UNSUCCESSFUL, AN ALTERNATE ENTRY PATH WILL HAVE TO BE
 DETERMINED.
 2) CUSTOMER HAS SUFFICIENT BACKBOARD SPACE, POWER, AND GROUND
 AVAILABLE FOR ASE EQUIPMENT PLACEMENT.



CUSTOMER BACKBOARD
 NOT TO SCALE

SITE VISIT:	HARBELL STATION 904-727-1548
GEO MGR:	DUANE REYNOLDS
Phone:	386-281-6854
880 A1A BEACH BLVD.	
Project:	AT&T/ST AUGUSTINE OCEAN & RACQUET CLUB ASE NSN200303476
EWO No.:	83E40103N
SITE ID:	642813
AZAS No.:	AG1827V
WC C/LE:	STAGTBS