Travel Insurance Plan

Safeguard Your Trip with Generali Global Assistance

Before You Go

Unable to travel because you're sick? No problem! Trip Cancellation coverage keeps you from losing your vacation savings if you need to cancel for a covered reason. Plus, Concierge Services from our designated provider can help you make restaurant reservations, order flowers, arrange tee times–and more–at your request.

During Your Vacation

The last thing you need is something to go wrong during your vacation. With coverage for Baggage Delay, Emergency Assistance, Trip Interruption and more, CSA's Guest Protect Plan can help you focus on enjoying yourself! Our designated assistance services provider can help with other issues that may come up, like the need for a medical referral or replacing medication or eyeglasses.

After You're Home

At Generali we strive to keep our claims process as hassle-free as possible. One claims representative will work with you from start to finish, making sure you receive the responsive, friendly service you need. Identity Theft Resolution Services offer you 180 days of service starting on your scheduled departure date.

Travel Insurance Plan Details

Underwritten by Generali U.S. Branch

Insurance Coverage	Overview
Trip Cancellation 100% of Trip Cost	Provides reimbursement for unused, non-refundable, pre-paid trip costs if you are prevented from taking your trip due to a covered reason, including: mandatory hurricane evacuations; sickness, injury or death of you, your traveling companion or family member; extension of school year; armed service leave revocation; involuntary termination of employment or other specific reasons listed in the Policy/Description of Coverage. Certain restrictions apply.
Trip Interruption 150% of Trip Cost	Provides reimbursement for unused, non-refundable, pre-paid trip costs if your trip is interrupted due to a covered event. Also provides reimbursement for the additional transportation cost to return home or rejoin your group. Covered reasons include: mandatory hurricane evacuations; sickness, injury or death of you, your traveling companion or family member; or other specific reasons listed in the Policy/Description of Coverage. Certain restrictions apply.
Travel Delay $200 daily limit applies $600	Provides reimbursement for reasonable expenses incurred such as accommodations, meals and local transportation, even additional kenneling fees if you are delayed 12 hours or more during your trip due to a covered reason.
Baggage Coverage $1,000	Provides coverage for loss, theft or damage to your baggage and covered personal effects, including sports equipment, during your covered trip.
Baggage Delay $1,000	Provides reimbursement for the purchase of necessary items, including sports equipment, if baggage is delayed for more than 24 hours during your covered trip.
Medical and Dental $25,000	Provides coverage for the necessary medical, surgical and emergency dental care costs if you become sick or accidentally injured while on your covered trip. Coverage is in excess of your standard coverage, except where prohibited.
Emergency Assistance and Transportation $1,000,000 Per Plan	Benefits include transportation to the nearest suitable medical facility, help to return home if medically necessary, and expenses for a companion to visit you if you are traveling alone and are hospitalized for more than 7 days.
Accidental Death & Dismemberment - Travel Accident $100,000 Per Plan	Provides coverage if you are injured by an accident, which occurs while you are on a trip, and you suffer the loss of life or limb within 365 days of the accident.
Rental Car Damage Not available to residents of TX $25,000 Per Plan	Provides primary coverage if your rental car is damaged due to collision, fire, flood, theft, vandalism, wind storm or hail.

Note: The maximum trip cost this plan covers is $50,000. Limits above are per person unless otherwise noted.

About Generali Global Assistance

Generali Global Assistance (formerly CSA Travel Protection), is dedicated to providing valuable travel insurance and emergency assistance services to protect your vacation investments. We've developed a reputation for superior customer service and are committed to providing you with vacation rental protection solutions designed to meet your needs.

Get Coverage Today!

Contact your Vacation Rental Company

For questions about coverage call Generali Global Assistance at 866-999-4018

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Additional Services

Provided by Generali's designated provider

24-Hour Emergency Assistance Services

These services offer on-the-spot and immediate assistance for unexpected problems that can arise during your trip. The hotline operates 24/7 for help anytime, any place while traveling.

Concierge Services

Get pre-trip assistance, and help scheduling golf tee times, making restaurant, airline and rental car reservations, and ticketing for entertainment and other special events.

Identity Theft Resolution Services

A service that provides assistance when your identity has been compromised while traveling on your vacation. This service is automatically included for a full 180 days starting on your scheduled departure date. ID Theft Resolution does not include, and shall not assist you for thefts involving non-U.S. bank accounts.

Roadside Assistance

Provides 24-Hour Roadside Assistance which includes:

- Towing Service
- Battery Jump/Minor Roadside Adjustments
- Locksmith Services
- Fuel Delivery
- Vehicle Winching/Extraction
- Flat-tire Change

On Demand Medical Care

Getting sick on vacation is never fun, but it doesn't have to be difficult to find what you need. With just one call, we can provide you with immediate access to on call physicians, medical advice, even referral to a physician near you using Generali's designated provider network of 30,000 physicians and 850,000 service providers worldwide. It's like taking a doctor with you on vacation.

Teladoc

Connect instantly with a network of physicians for information, advice, and treatment, including prescription medication, when appropriate. Note: Teladoc services may not be available in all states, and international services may be limited.

No Out-Of-Pocket Medical

if you get sick or injured while traveling, we can get you to a trusted provider and even handle the payment for acute treatments up to $1,000.

10-Day Free Look

We are committed to providing you with the best possible service. That's why, if you need to cancel your plan, you may do so and receive a refund of your plan cost as long as you cancel your insurance within 10 days of purchase and have not filed a claim or departed on your trip.

Travel insurance plans are administered by Customized Services Administrators, Inc., CA Lic. No. 821931, located in San Diego, CA and doing business as Generali Global Assistance & Insurance Services. Plans are available to residents of the U.S. but may not be available in all jurisdictions. Benefits and services are described on a general basis; certain conditions and exclusions apply. Travel Retailers may not be licensed to sell insurance, in all states, and are not authorized to answer technical questions about the benefits, exclusions, and conditions of this insurance and cannot evaluate the adequacy of your existing insurance. This plan provides insurance coverage for your trip that applies only during the covered trip. You may have coverage from other sources that provides you with similar benefits but may be subject to different restrictions depending upon your other coverages. You may wish to compare the terms of this policy with your existing life, health, home and automobile policies. The purchase of this plan is not required in order to purchase any other travel product or service offered to you by your travel retailers. If you have any questions about your current coverage, call your insurer, insurance agent or broker. This notice provides general information on Generali's products and services only. The information contained herein is not part of an insurance policy and may not be used to modify any insurance policy that might be issued. In the event the actual policy forms are inconsistent with any information provided herein, the language of the policy forms shall govern.

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Travel insurance plans are underwritten by: Generali U.S. Branch, New York, NY; NAIC # 11231. Generali US Branch operates under the following names: Generali Assicurazioni Generali S.P.A. (U.S. Branch) in California, Assicurazioni Generali – U.S. Branch in Colorado, Generali U.S. Branch DBA The General Insurance Company of Trieste & Venice in Oregon, and The General Insurance Company of Trieste and Venice – U.S. Branch in Virginia. Generali US Branch is admitted or licensed to do business in all states and the District of Columbia.